



Palmdale Water District General Rebate Frequently Asked Questions

Where can I get information, applications and qualifying model lists about Palmdale Water District rebate programs?

Applications and qualifying model lists for all of our rebate programs are available on the Palmdale Water District website at www.palmdalewater.org. Further information can be obtained by contacting a representative in the conservation department at 661-947-4111 x 120 or x 101.

Which rebate application do I use?

There are different applications available for each program. Please read the application and qualifying materials before signing up for any program or rebate.

Which rebates are available as a credit back to the customer on their water bill?

Palmdale Water District currently provides rebates for High Efficiency Clothes Washers (HECW), replacing older (pre-1992) models of toilets with High Efficiency Toilets (HET), replacing Ultra- Low Flush Toilets (ULFT) with High Efficiency Toilets, replacing sprinkler head parts with MP Rotators. PWD now has a rebate program for all ET/Smart, SWAT tested, controllers. Please see the rebate application and the approved SWAT tested controller list.

Which programs or other rebates are available?

The District is providing a “[Cash for Grass Program](#),” which rebates \$.40 per square foot of grass that is taken out and converted into an enviroscape type of landscape. Please see complete application and qualifying materials before you take out any grass.

The District also provides a smart [ET based controller program](#). The District is partnering with [HydroPoint Data Systems](#); they provide an irrigation survey and install the smart WeatherTrak controller. You pay only \$14.99 a month on your water bill for five years. The WeatherTrak controller does all the work for you, it waters by the weather and your landscape irrigation needs on a daily basis. The application is available on line at www.weathertrak.com/pwd/.

Is my residence a single-family or a multi-family home?

Single-family homes are generally considered to be detached homes. Duplexes, triplexes and fourplexes are also considered as detached homes (single family). Homes considered to be multi-family homes, by PWD, include mobile homes, apartments, condominiums, and townhomes with more than four attached units per building. PWD does not currently have a multi family rebate program in place.

How long does the rebate process normally take?

PWD customers can generally expect to receive a rebate about three weeks, beginning after a completed application has been received.

Where do I send my application?

Application should be sent to:
Palmdale Water District,
Conservation Department,
2029 E. Avenue Q,
Palmdale Ca. 93550.

Include all necessary receipts, application forms, and signatures.

I can't view a rebate application and/or model list on the Palmdale Water District website. What should I do?

First, please make sure your Adobe Acrobat software is up-to-date. If you are still having trouble viewing any PDF of a rebate-related document on our website, you may contact a representative in Palmdale Water District's conservation department at (661) 947-4111 x101 to request copies to pick up at office headquarters or to be mailed to you.